



Working for DWP


Work Coach and Universal Credit Review Agent recruitment

Stakeholder Toolkit [\(please download\)](#)

What's included -

- Introduction email copy to share with your networks and partners.
- Social media assets and copy for Facebook and X in English and Welsh, including videos of Work Coaches and UC Review Agents talking about their jobs.
- Print ready A4 Posters to share with your networks





DWP is carrying out a large-scale recruitment exercise for Universal Credit Review Agents and Work Coaches. The recruitment will take place in phases over the coming months, targeting a range of geographical areas at different times.

Universal Credit Review Agents ensure claimants receive the payments they are entitled to. Their role is to coach and support claimants to enable them to keep their Universal Credit claims up to date.

Work Coaches help individuals and their families towards financial independence through work and enabling them to claim the support they need as they progress. They work with customers, employers and colleagues through a combination of face- to-face and telephone contact on a daily basis.

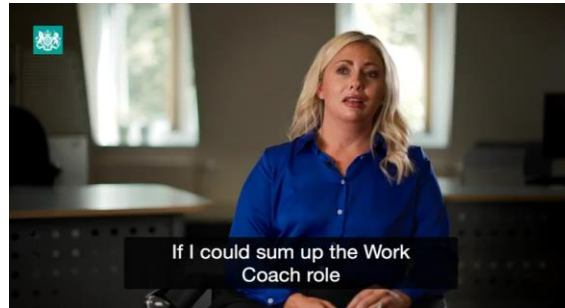
Access the social media products developed in [English](#) and [Welsh](#) to help you publicise the recruitment.

Interested parties are directed to a campaign microsite.

[Executive Officer Recruitment | DWP \(dwpjobs-eorecruitment-microsite.co.uk\)](https://dwpjobs-eorecruitment-microsite.co.uk)



Work Coaches and Universal Credit review agents talk about some of the benefits and why they enjoy working for DWP. (download the videos below)



WORK COACH



UC REVIEW AGENT

Post Copy

If you want to start your rewarding career with flexible hours and on the job training, apply for DWP jobs today.

Post Copy

If you want to start your rewarding career with flexible hours and on the job training, apply for DWP jobs today.

Click [here](#) for our full asset pack including social media assets, videos and an introduction email.



Examples of Facebook and X posts featuring local Jobcentre Work Coaches



Post copy

Your local jobcentre is hiring!

Make a difference, become a jobcentre Work Coach.

Find an opportunity near you and apply today.

Click [here](#) for our full asset pack including social media assets, videos and an introduction email.



Examples of Universal Credit review agents' X and Facebook posts

These Universal Credit review agents tell us why



Post copy

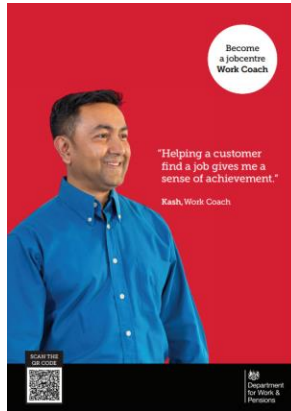
We're hiring in your area.
Apply today for a rewarding career with flexible hours and a range of employee benefits.

Click [here](#) for our full asset pack including social media assets, videos and an introduction email.



Example of Work Coach and Universal Credit Review Agent print ready A4 posters

WORK COACH



UC REVIEW AGENT



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